

making an appointment

texts



Text 1

Ok...I made an appointment yesterday because I had a car accident. And I need to confirm my appointment. Let's have a look. I have to call the workshop. Yeah, hello, my name is Wexenberger. I called yesterday because I wanted you to repair my car. Yeah because of the car accident, yes exactly. You asked me to confirm my appointment. Ok, I have to speak to Mr. Smith? Could you please connect me? Ok, thank you. Yeah, I wait. No problem. Oh, Mr. Smith. Hello. You wanted me to confirm my appointment next week. Yeah that's perfect, I can bring you my car in the morning and I don't need it the entire day, so...it would be perfect. So I'm going to bring you my car on Thursday and you just call me back when you are done with it. That would be perfect. So..is it necessary to call you again or just come in with my car on Thursday. Generally we have an appointment now, right? Really? Yeah, that's good. Ok. Thank you for your time. I see you next week. Thank you very much. Good bye.

Text 2

I need an appointment. I'm going to call the doctor. Yes, hello. My name is Wexenberger. I urgently need an appointment in order to see a doctor. Yes, I'm feeling very sick and I got a lot of problems with my health at the moment. I need to make an appointment. Of course I can spell my name: W-E-X-E-N-B-E-R-G-E-R. Yeah, right, cool. Could I speak to the doctor? Ok. He has an appointment right now. Ok, cool. Could I make an appointment for next week. Yeah, Thursday would be great. But...could I call you back tomorrow and confirm this appointment? That would be quite great. I have to check other appointments at work first. Yeah...one moment, please...Ok, yeah that would be great. Yeah I'm going to call you back tomorrow, right? Yeah, thank you. Thank you very much for your help. Good bye.

Text 3

Hello? Good evening. What can I do for you? My name is Wexenberger. You're calling in order to make an appointment. Ok, let me see. There would be room for your appointment either on Monday or on Wednesday. No, you can't speak with the doctor right now. He has an appointment. Now is not possible. I can give you an appointment. No, I can't help you right now. If you want to speak to the doctor, you need an appointment. Yeah, one moment please. I will check the schedule. On Monday would be in the afternoon and on Wednesday it would be during the morning. So...could you please spell me your name? Yeah...it's S-M-I-T-H-E-R-S-O-N. Ok, cool. Could you please call me back tomorrow and confirm the appointment. I will speak to the doctor as well and just talk about your case with him and...please confirm tomorrow. That would be create. Thank you very much. Yes, see you soon. Thank you.